**TERMS AND CONDITIONS**

1. Check in time is 2pm
2. Check out time is at 10am
3. **Because of Covid-19 the following must be done by every guest (children included) after entering the house:**
   1. **Sanitize your hands;**
   2. **The Visitors Registers with Temperature measures must be completed by every guest, as well as children;**
   3. **Full in the visitors Register every time you exit and enter the house;**
   4. **Wash your hand regularly**.
4. **This house is not available for Bachelors Parties**.
5. In the interest of security, please lock the doors as you leave (do not forget the sliding doors and windows as there is a lot of monkeys which will damage everything in the house).
6. The Irish Rock Guesthouse is strictly non-smoking in the areas marked by the signs. Please do not smoke in the bedrooms. No cigarette buds must be thrown from the windows as this can engage a fire on the estate.
7. Please consider fellow guests and neighbours and keep the noise levels down.
8. Cleaning services is available except for Sundays and Public Holidays
9. Cleaning services will take place in the mornings, cleaning dishes, cleaning fireplaces, cleaning floors, make beds (if guests is not in their rooms still sleeping) and cleaning all bathrooms and bath tabs.
10. Eating and drinking in the Bedrooms is not allowed.
11. Although the guesthouse management takes responsible steps to ensure the safety and security of all guests and their possessions, guests retain final responsibility for their own safety and security.
12. The Irish Rock Guesthouse is not responsible for any damage, loss or stolen personal belongings. Each bedroom is equipped with a safe.
13. Please refrain from hanging towels and clothing over beds or over open windows or balconies. A washing line is situated on the outside of the house in the cord yard.
14. The Irish Rock Guesthouse is able to provide free Wi-Fi at a 10mg speed. We kindly request that no oversized files or photos will be downloaded as this will compromise the speed as well as the ability to offer this service for free.
15. In order to conserve resources we do not offer clean towels on a daily basis.
16. We also do not offer clean linen on a daily base. With check-in new clean linen is provided and will be changed once a week if your stay is longer than a week.
17. On arrival you will receive a set of keys from the Main Gate. Please remember to leave the keys at the gate when departing.
18. The cost for replacement of lost keys or damaged locks is applicable and a total amount of R500 for lost keys and R1000 for each lock replacement to be paid immediately.
19. There will be no refunds for early departures, because of loss of electricity if said breakdown is due to weather and /or other conditions over which the house owner has no control.
20. No cigarette buds, cotton buds, tampons, sanitary pads or any other material, other than toilet paper may be flushed down the toilet. Charges will occur for any blockage.
21. No pets are allowed.
22. **We will hold you responsible for any damage or loss caused to our property by your acts or omissions, default, accident or neglect. By booking with us you agree to indemnify us and to pay us on demand an amount reasonably required to make good or to rectify such damage or loss caused by you. Normal wear and tear are excluded.**
23. The amount paid by you do not include any damages to the property or decor of this Guesthouse. No insurance claims will be made to pay for damages made by guests. All damages will be for the guests account
24. Please report any accidents or incidents to the guest house management in connection with any property damage.
25. Please respect our home but feel comfortable. Treat it as your own house for the duration of your stay.
26. The owners of The Irish Rock Guesthouse are dedicated to the protection of our planets resources and would encourage our guests to help us by:

\* Switching off lights when not in use;

\* Ensuring that taps are always turned off after use;

\* Avoiding the unnecessary use of towels – just use what you need!

\* We thank you in advance for your comprehension and co-operation.

I have read and agree to the terms and conditions.

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NAME IN FULL SIGNATURE DATE

**INDEMNITY**

I, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (the undersigned) on behalf of all my guests and myself which is booked at The Irish Rock Guesthouse, hereby indemnify The Irish Rock Guesthouse, in respect of any loss, costs and damage that may in any way be incurred by The Irish Rock Guesthouse, and in respect of all claims which may be made against The Irish Rock Guesthouse, by ourselves or by third parties by reason of or in any way arising from the intended use of the facilities by the above mentioned guesthouse on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 2020.

This indemnity extending further to cover all legal or other expenses that may be incurred by The Irish Rock Guesthouse in examining, resisting or settling any such claim.

Further, it is herewith accepted that the Controlling Body reserves the right to cancel any confirmed reservation if circumstances do not permit the continuance there of The contents of “General information and rules” for use of the facility has been noted and it is herewith undertaken that it will be adhered to.

Signed at ……………………………… on this …….day of ………………………………….. 2020

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FULL NAMES SIGNATURE